DANIEL J SOGN

Process Date	Operator	Activity Code	COMMENTS:
		-	
11/15/2013	JONESE	1_1RCVCALL	rcvd call from 719-235-7767 (Sogn, Erika) Daniel/mbr online, verified ssn thru Divorce, thought had contacted AKU in rgds to L3 pmt. has been rcvd via ACH, acct current, next due 12/13/13has had last 2 pmts RTND pmt posted 11/4 290.00 rtnd "invalid acct number",pmt posted 10/28 287.83 rtnd NSF. needing 501.79 to complete Oct/Nov stated rcvd notice that L3 may have NSF fee via USAA effected 11/14. advised is possible that ACH rcvd 11/13 450.00 may be RTND NSF. once ACH transactions are returned, automatically cancels future processing, will need to have resubmitted if wanting on Autopay or handle via alt methods. sd ok. stated submitted replacement funds on L2 501.79 via WEBPAY. advised should be rcvd by Monday 11/18, if wanting to review all accts in rgds to L3 can anticipate replacement if needed by Tuesday 11/19. sd ok.
04/28/2015	VALLESV		
04/28/2015	VALLESV	1_MAINLMTC	Call - Main Contact Number - Left Message to Call.called: 719-235-7767
05/13/2015	KOWALD		
05/13/2015	KOWALD	1_MAINLMTC	Call - Main Contact Number - Left Message to Call.called: -235-7767vm id danImtc
05/13/2015	KOWALD	000COMMENT	cpi added, all pmts made no insurance on file though
05/13/2015	KOWALD	1_EMAILSNT	E-mail sent to: mbrmail address: dansogn@yahoo.com : 5/13/2015: contact request
05/13/2015	KOWALD	LTR01094	
05/13/2015	KOWALD	LTR01094	Consumer Loan Request to Contact Special Credits Letter ordered.
05/13/2015	KOWALD	1_1RCVCALL	Received Call -235-7767mbr is online and verf, mbr states ret call. adv mbr that cpi added to loan and rasied pmts so mbr is showing p/d. asked if has insurance. mbr states that he does with geico. asked if has policy number. mbr states not on him at home. adv that if any lase is responsible but need dec page for geico showing 1/23/2015. mbr states will have it sent over to us as soon as possible took email and fax number for sending info. adv mbr that has made all other

